



Senior Mechanic

Key Info :

Dec 20, 2023

- Full Time (40hrs per week)
- We're looking to fill this position as soon as possible, and will keep looking until we find the right person!
- Paid Hourly - based on qualifications & experience (\$23/hr - \$28/hr)
- Industry discounts + company perks
- Work to manage and maintain our rental fleet of brand new 2024 Rocky Mountain bikes of various models
- As a member of Endless Biking team, you are also not afraid to jump in and help wherever is needed
- Be part of a rad team of people who love to ride!

We are looking for an enthusiastic, organized and motivated mechanic to join our team. This person will assist in the management and maintenance of our rental fleet. We rent a large fleet of Rocky Mountain Bikes, from mid range hardtails to high end carbon mountain bikes, and pedal assist eBikes. The right candidate will help ensure that all bikes are maintained to the high standard that our company is known for, and that our equipment partners would be proud of (Rocky Mountain, Shimano, POC,...). We outfit our entire fleet with components of Shimano, FOX, Stans, RaceFace, etc.

Responsibilities:

- Ensuring our entire fleet of premium rental bikes are well maintained and all required servicing is carried out in accordance to our service schedules.
- Bike building and maintenance; in-depth brake, drivetrain, wheels and suspension adjustments and maintenance.
- Using our workshop software to track all relevant info in an organized and timely manner.
- Working together with our Customer Service Specialists, Bookings Coordinator and Program Coordinator and other staff members to ensure a smooth and efficient rental experience for each customer.
- Developing an in-depth and detailed understanding of all lessons, rentals and guided rides we offer.
- Assisting with rental returns and ensuring damage is dealt with appropriately.
- Ensuring the shop is functional, organized and presentable.

Our "Must Haves"

- Previous experience as a bicycle mechanic. (at least 1 year experience)
- Attention-to-detail! It's this focus on detail that sets us apart from others.
- A team player who can communicate well and also recognize the importance of taking the initiative to drive improvements within your area of responsibility and the company as a whole.
- Intimate working knowledge of Shimano drivetrains and brakes.
- Be able to do basic suspension maintenance.
- Able to true and tension wheels.
- Can install internal cable routing.
- Be confident in the use of computers and learning new software.

It would be great if you have...

- Shimano S-TEC; Sram & FOX academy courses
- Experience as a Senior Mechanic or applicable leadership experience.
- Experience applying vinyl protection tape to the frame.
- Experience with wheel building and working with eBikes.
- A valid, unrestricted Class 4 Driver's license with clean abstract.

About Endless Biking

Endless Biking has been setting the standard for tailored mountain bike experiences in BC since we were established in 2004. We believe that mountain biking is more than just exercise; for us, it's a way of life and part of our identity. Our team of passionate instructors, guides, mechanics, rental staff, and coordinators dedicate themselves to sharing their positive experiences of the sport and ensuring each customer leaves with a smile on their face.

By joining our team you join a pillar within the North Shore mountain bike community. Through the years we have developed strong partnerships with industry leading bike brands, bike shops, and mountain bike advocacy groups to build a vibrant mountain bike community.

Working for Endless Biking provides you with the opportunity to work within an organization that is leading the way in the mountain bike industry.

How to apply!

Please email the following to info@endlessbiking.com

- Cover Letter (please include your personal & professional goals)
- Resume